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**VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd  
Chief Clerk / Administrator  
Public Service Commission of South Carolina  
101 Executive Center Drive, Suite 100  
Columbia SC 29211

Re: South Carolina Disconnection Report for Service Terminations  
Docket No. 2006-193-EG

Dear Ms. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's ("DEP") South Carolina Disconnection Report of Service Termination for the period of January 2018 through March 2018. DEP provides the following data and information:

- Number of accounts whose service was disconnected, either voluntarily or involuntarily, including the reason therefore, during the application period.
- Number of accounts disconnected daily for those categories that are known to be involuntary disconnections, (*i.e.* nonpayment of bill of deferred payment agreement and fraud or tampering).
- Average duration of service interruption. DEP is able to capture data on the duration of the interruption provided it can be confirmed that the reconnect is in the same name and at the same premise as the disconnect.
- DEP's Residential Delinquent Account Disconnection Procedures is attached to the Disconnect Report filed on October 14, 2015 and was provided to the Office of Regulatory Staff.

Please contact me if you have any questions.

Sincerely,

Rebecca J. Dulin

Enclosures

cc: Parties of Record

## Duke Energy Progress

### Quarterly Report on South Carolina Involuntary Disconnects (First Quarter 2018)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
January 2018	1408
February 2018	1238
March 2018	1300

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

January 2018			February 2018			March 2018		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	74		1	26	1
2		2	2	35	1	2	92	
3		3	3		1	3		
4		2	4			4		2
5			5	2	2	5		1
6		1	6	66	1	6	40	3
7			7	118	6	7	88	4
8	123	2	8	86		8	72	1
9	88	2	9	38		9	46	1
10	126		10		1	10		1
11	110	2	11			11		
12	62		12	60		12	76	2
13			13	78		13	88	2
14			14	71	1	14	41	
15			15	79	3	15	87	3
16	123	2	16	91	2	16	70	
17	17	1	17		3	17		
18	17	2	18		1	18		
19	117	1	19			19	50	
20			20	61		20	50	2
21			21	90		21	2	
22	1		22	76		22	82	
23	87	1	23	16		23	104	1
24	121		24			24		
25	96	3	25			25		
26	59		26	51	3	26	63	1
27			27	80	1	27	84	1
28			28	39	1	28	75	4
29	113	4	29			29	34	
30	52	1	30			30		
31	64	3	31			31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	January	February	March
Non payment	1376	1211	1270
Hazard	32	27	30

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff*